**Jeffrey David Brace II** 7364 South Fork Rd, Pound, VA 24279 Phone: 276-870-5716 Email: JeffreyBrace5645@gmail.com

**Objective** Accomplished professional with extensive experience in network engineering, software design, IT support, HVAC systems, and commercial electrical work. Seeking to leverage my diverse expertise and skills in a challenging role within the technology or engineering industry.

**Work Experience** **IT Support Specialist** Sykes Inc., QuickBooks

* 3 years of providing IT support.
* Assisted with troubleshooting and resolving technical issues.
* Provided excellent customer service to clients.

**Commercial Electrician** Hall Electric

* 7 years of experience as a commercial electrician.
* Installed, maintained, and repaired electrical systems in commercial buildings.
* Ensured compliance with electrical codes and safety regulations.

**HVAC Technician** Aire Serv

* 3 years of experience in HVAC.
* Installed, maintained, and repaired heating, ventilation, and air conditioning systems.
* Provided service to residential and commercial clients.

**Education**

**Survey of Internet Services** Spring 2025 (In progress)

**ITN 154: Introduction to Networks - Cisco** Spring 2025 (In progress)

**ITN 260: Network Security Basics** Spring 2025 (In progress)

**ITN 261: Network Attacks/Computer Crime & H** Spring 2025 (In progress)

**ITN 270: Advanced Linux Network Administration** Spring 2025 (In progress)

**ITP 150: Python Programming** Spring 2025 (In progress)

**ITE 152: Introduction to Digital/Information Literacy/Computer Applications** Fall 2024

**ITN 101: Introduction to Network Concepts** Fall 2024

**ITN 170: Linux System Administration** Fall 2024

**ITN 257: Cloud Computing Infrastructure & Services** Fall 2024

**ITP 100: Software Design** Fall 2024

**SDV 101: Orientation to Business and Information Technology** Fall 2024

**ENG 111: College Composition I**

**AIR 235: Heat Pumps** Summer 2013

**AIR 298: Seminar & Project** Summer 2013

**ELE 110: Home Electrical Power** Summer 2013

**ELE 151: Electrical Troubleshooting** Summer 2013

**AIR 112: Air Conditioning Refrigeration II** Spring 2013

**AIR 154: Heating Systems I** Spring 2013

**ELE 134: Practical Electricity II** Spring 2013

**ELE 135: National Electrical Code - Residential** Spring 2013

**AIR 111: Air Conditioning Refrigeration I** Fall 2012

**AIR 121: Air Conditioning/Refrigeration I** Fall 2012

**ELE 133: Practical Electricity I** Fall 2012

**ELE 150: AC/DC Circuit Fundamentals** Fall 2012

**Skills**

* Network engineering
* Software design
* IT support
* Electrical systems
* HVAC systems

**Projects or Publications**

* Project or publication description

**Volunteer Experience** **Role** Organization Name, Location Dates Volunteered

* Key responsibility or achievement

**Awards and Honors**

* Award or honor description